

## **Privacy Statement for PRES (Postgraduate Experience Survey) and PTES (Postgraduate Experience Survey)**

### **Data Collection and Usage**

As the data controller, Royal Holloway University of London collects personal data through this survey to improve the experience of postgraduate students and researchers and benchmark our students' experience against the sector. The information will be used for analysis, improving services and benchmarking student experience.

Data collected includes some information held by the University in your student record, for example course and domicile, is attached to your response so that you do not have to provide it again. Optionally, you may provide data related to gender identity and/or disability.

### **Data Protection**

We are committed to protecting your personal information and will handle it in accordance with applicable data protection laws. Your data will be:

- Processed lawfully, fairly, and transparently
- Collected for specified, explicit, and legitimate purposes
- Adequate, relevant, and limited to what is necessary
- Accurate and kept up to date
- Kept in a form that permits identification for no longer than necessary
- Processed in a manner that ensures appropriate security

### **Data Processors**

Advance HE and Jisc act as data processors for this survey. They will process your data on our behalf and in accordance with our instructions.

### **Sub-processors**

Advance HE may share your data with sub-processors working on its behalf. These sub-processors will be bound by the same data protection obligations as Advance HE.

### **Your Rights**

As a survey participant, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request erasure of your data
- Object to processing of your data
- Request restriction of processing
- Data portability
- Withdraw consent at any time

To exercise these rights or for any questions about this privacy statement, please contact [dataprotection@rhul.ac.uk](mailto:dataprotection@rhul.ac.uk).

**Data Retention**

We will retain your personal data for 5 years.

**Security Measures**

We implement appropriate technical and organisational measures to protect your personal data against unauthorised or unlawful processing, accidental loss, destruction, or damage.

By participating in this survey, you acknowledge that you have read and understood this privacy statement.