

## Support & Advisory Services

We offer welfare & wellbeing support and our friendly team will do all we can to enhance your time at Royal Holloway. We provide assistance to students who may need some extra support to enable them to manage their own educational & personal progression.



Founder's West 1st Floor



+44 (0)1784 443394

Out of office hours – call Security on

+44 (0)1784 443063



[welfare@royalholloway.ac.uk](mailto:welfare@royalholloway.ac.uk)

[students.royalholloway.ac.uk/  
help-and-support/](https://students.royalholloway.ac.uk/help-and-support/)

## Chaplaincy & Faith Support

We support spiritual & religious development by religious services, supporting faith societies, and initiating interfaith and diversity events. We offer a listening ear to anyone in need.



Founder's West 1st floor



+44 (0)1784 443950



[chaplaincy@royalholloway.ac.uk](mailto:chaplaincy@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/  
campuslife/faithsupport/](https://royalholloway.ac.uk/ecampus/campuslife/faithsupport/)

## Community and Wellbeing

Wellbeing support & advice for all students and community support for students living locally.

We implement our 'Be a Good Neighbour' strategy with the support of community partners.



Founder's West 1st floor



44 +(0)1784 443394



[wellbeing@royalholloway.ac.uk](mailto:wellbeing@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/welfare/  
wellbeing/wellbeinghome.aspx](https://royalholloway.ac.uk/ecampus/welfare/wellbeing/wellbeinghome.aspx)

## Disability & Dyslexia Services

If you need additional support completing your studies, we are here to help. We support dyslexic and disabled students, & those with mental health or chronic medical conditions to demonstrate their academic abilities. We arrange support packages, dyslexia assessments and academic skills sessions.



Founder's West 1st floor



+44 (0)1784 443966



[disability-dyslexia@royalholloway.ac.uk](mailto:disability-dyslexia@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/  
welfare/disabledstudents/](https://royalholloway.ac.uk/ecampus/welfare/disabledstudents/)

## Financial Welfare & Funding Advice

Aiming to ensure your time at university is as financially stress free as possible. We are here to assist you with any financial issues you have, including hardship funding, budgeting and student loan problems.



Founder's West 1st floor



+44 (0)1784 414633 or

+44 (0)1784 276109



[financialadvice@royalholloway.ac.uk](mailto:financialadvice@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/finance/](https://royalholloway.ac.uk/ecampus/finance/)

## Health Centre

Providing a full range of NHS general practice services, whether you are living on campus or in the local area. The nursing team and doctors are available by appointment each weekday.



Founder's East 1st Floor



+44 (0)1784 443131

(appointments)

+ (0)1753 865773

(for emergency out of hours)



[wamccg.rhhealthcentre@nhs.net](mailto:wamccg.rhhealthcentre@nhs.net)

[royalholloway.ac.uk/ecampus/  
campuslife/healthcentre/](https://royalholloway.ac.uk/ecampus/campuslife/healthcentre/)

## We're here to help you

Throughout the year we can assist you with:

- Financial problems
- Feeling run down or unwell
- Room mate difficulties
- Living in the local community
- Homesickness or loneliness

**No issue is too great or small and it is always better to seek advice at an early stage.**

**Maintain your wellbeing:**

- Try and get enough sleep
- Set a routine for study
- Monitor your use of the internet
- Eat a balanced diet and take regular exercise
- Follow safety advice

**Remember we rely on you to ask for assistance when you need it.**

## Student Counselling

A chance for you to talk about personal and emotional concerns in a friendly, non-judgmental and confidential setting.

Helping you find solutions to any difficulty effecting your studies and student experience.



Founder's West 1st floor



+44 (0)1784 443128



[counselling@royalholloway.ac.uk](mailto:counselling@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/welfare/counselling/](http://royalholloway.ac.uk/ecampus/welfare/counselling/)

## International Student Support

We offer advice to international students on:

- visa issues
- working in the UK
- opening a bank account
- processing federal loans
- police registration
- organising events for international students
- visits to British families.



International Building



+44 (0)1784 443663 or  
+44 (0)1784 276168



[internationaladvice@royalholloway.ac.uk](mailto:internationaladvice@royalholloway.ac.uk)

[royalholloway.ac.uk/international/support/](http://royalholloway.ac.uk/international/support/)

## Other Support Services

### Student Services Centre

We provide a central point of contact for a range of enquiries and services including enrolment, accommodation, examinations, College cards, fee payment and proof of student status.



Windsor Building



+44 (0)1784 276641



[student-enquiries@royalholloway.ac.uk](mailto:student-enquiries@royalholloway.ac.uk)  
[royalholloway.ac.uk/ssc](http://royalholloway.ac.uk/ssc)

### Students' Union Advice

The SU offer a impartial advice and information service for all students via their Adviser team.  
Students' Union  
+44 (0)1784 276700  
[advice@su.rhul.ac.uk](mailto:advice@su.rhul.ac.uk)

## Residential Support

Supporting students living in halls –encouraging a happy, inclusive and safe living experience  
Residential Support Assistants are on duty evenings and weekends for urgent issues.



International Building



+44 (0)1784 443237



[residentialsupport@royalholloway.ac.uk](mailto:residentialsupport@royalholloway.ac.uk)

[royalholloway.ac.uk/ecampus/welfare/residentialsupport/](http://royalholloway.ac.uk/ecampus/welfare/residentialsupport/)

## London Nightline

The College and SU are also affiliated to London Nightline and students can use their services during term time  
[nightline.org.uk/](http://nightline.org.uk/)

# Supporting you at Royal Holloway

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Community & Wellbeing

Support & Advisory Services

International Student Support

Disability & Dyslexia Services

Student Counselling

Health Centre

Financial & Funding Advice

Chaplaincy & Faith Support