6KG & 7KG Washing Machine
HW1216 / HW1217

To request a service call tel. 01759 487830
Or visit www.appliancesupport.co.uk
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SAFETY INSTRUCTIONS

When using electrical appliances, the following basic safety precautions should always be taken.

- The appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capability or a lack of experience and knowledge if they are under supervision or have received instruction on the safe use of the appliance and understand the hazards involved.
- Children must not play with the appliance.
- Children younger than 3 should be kept away from the appliance unless continuously supervised.
- Cleaning and user maintenance should not be undertaken by children without supervision.
- If the supply cord is damaged, **do not use the machine**. The cable must be replaced by the manufacturer, service agent or similarly qualified technician to avoid a hazard.
- Only the new hose sets supplied with the appliance are to be used; old hose sets should not be reused.
- The washing machine is for indoor use only.
- Your machine must only be installed by a competent service engineer.
- Before operating the washing machine, you must remove the transit bolts from the rear of the machine. If the bolts are not removed, they may cause heavy vibration, noise and malfunction of the machine which will invalidate the guarantee.
- Install your machine in a location that is well ventilated and preferably has constant air circulation. The openings and ventilation points of the appliance must not be obstructed by carpet.
- Make sure that the door of your Washing Machine is not restricted and can be opened fully.
- Ensure that the voltage and frequency of the power source are identical to those of the washing machine.
• Do not use a plug socket with a current rating that is lower than that of the washing machine. Never remove the power plug with wet hands.
• To ensure your safety, the plug to the power cord must be inserted into an earthed socket.
• Do not connect your Washing Machine to the mains electricity supply using an extension lead.
• Make sure that the water supply and electrical supply are connected by a qualified technician in accordance with the manufacturer’s instructions and local safety regulations.
• Please check the machine before installation. Check the outer surface of the machine once the packaging has been removed. Do not operate the machine if it appears damaged.
• The necessary ambient temperature for operation of your Washing Machine is between 10 - 25 °C.
• The washing machine should not be installed in a bathroom.
• Should the ambient temperature fall below 0 °C, hoses may split or the electronic card may not operate correctly.
• Make sure hoses and cables do not cause a trip hazard.
• Before starting any cleaning or maintenance remove the plug from the power socket.
• A washing machine with a single inlet valve can be connected only to a cold-water supply. A washing machine with two inlet valves can be connected to either a hot-water or a cold-water supply.
• Make sure that all pockets are emptied before placing clothing in the appliance.
• Sharp and rigid items such as coins, brooches, nails, coins and stones may cause serious damage to the machine.
• Check that the water inside the drum has drained before opening the door of the washing machine. Do not open the door if any water is visible.
• Keep pets away from your machine.
• Pets and children may climb into the machine. Check the machine before each use!!
• The glass door can become very hot during use. Keep children and pets far away from the machine during use.
• Packaging materials may be dangerous to children. Keep all packaging (plastic bags, foam etc.) away from children.
• Only use your machine for laundry that is labelled as suitable for washing by the manufacturer.
• Before washing clothes for the first time, it is recommended that for your first wash you select a hot 90°C wash cycle (without laundry) and half fill the detergent drawer with a suitable detergent. The washing machine should be run for the full cycle with an empty drum.
• Flammable, explosive or toxic solvents must not be used. Substances such as gasoline and alcohol must not be used as detergents. Select only detergents suitable for machine washing, especially drum-based washing.
• The appliance must not be used to wash carpets.
• Be careful to avoid being burnt when the washing machine is draining hot water.
• Never refill the water by hand during use.
• Washing laundry containing flour may damage your machine.
• Please follow the manufacturers’ instructions regarding the use of fabric conditioner or any similar products that you intend to use in your Washing Machine.
• After a program is complete, wait for 2 minutes to open the door.
• Remember to disconnect the water and power supply immediately after the clothes are washed.
• Do not climb or sit on top of the machine.
• Do not lean against the door of the machine.
• Do not close the door with excessive force. If it is difficult to close the door, reduce the amount of clothes in the drum or distribute them more evenly.
• Never open the detergent drawer while the machine is running.
• In the event of a breakdown, unplug the machine from the mains supply and turn the water supply off. Do not attempt to carry out any repairs. Always contact an authorised service agent.
• Do not exceed the maximum load for the washing programme you have chosen.
• Never force the door open when your Washing Machine is running.
• During manufacture your Washing Machine will under-go several quality checks which may leave some water residue within the machine. This will not affect the operation of your Washing Machine.
• If your Washing Machine is left unused for a long time, unplug the machine and switch off the water supply. We also recommend that you leave the door open to prevent build-up of humidity inside.

If you need to relocate the machine:

1. Transport bolts must be reinstalled by a service engineer.
2. Accumulated water must be drained out of the machine before relocation.
3. Handle the machine carefully. Never use protruding parts to lift the machine. The machine door must not be used as a handle during transportation.
4. The machine must be carried by at least 2 people.

Your machine is for domestic use only. Using it for commercial purposes will cause your warranty to become void
Moving and Installing

Unpack the Washing Machine

Unpack your washing machine and check that no damage has occurred during transportation.

1. Remove the cardboard box and Styrofoam packing.
2. Lift the washing machine and remove the base packing. Make sure that the small triangle foam block from the base has been removed. If not, lay the unit down on the side surface, then remove the block from the unit bottom manually.
3. Remove the tape securing the power supply cord and drain hose.
4. Remove the accessories bag from the drum.

If the washing machine has been damaged during transportation or any item is missing, please contact us immediately.

Dispose of Packaging Materials

The materials used to package the machine may be dangerous to children. Please ensure that these materials cannot be accessed by children, and dispose of them according to local regulations. Please do not throw the packaging materials away with household waste.
Remove the Transport Bolts

Before using the washing machine, the transport bolts must be removed from the back of the appliance. Please remove and store the bolts as follows.
1. Loosen all bolts with a spanner before removing them.
2. Fill the bolt holes using the transit hole covers
3. Store the transport bolts appropriately for future use

Select Location

Before installing the washing machine, a location with the following characteristics must be selected.
- A rigid, dry and level surface (if the surface is not level, please use the guidance in the following figure, ‘Adjust Legs’, to level the appliance)
- Not in direct sunlight
- Sufficient ventilation
- Room temperature above 10°C
- Away from heat sources such as coal or gas fires.
- Leave a 20mm gap at least between the side and back of the unit.

Make sure that the power cord is not trapped beneath the washing machine.
Do not install the washing machine on a carpeted floor.
Adjusting Legs

For your machine to work silently and without any vibration, it should be placed on a flat, stable surface. There are adjustable feet under the bottom of the washing machine. Before use, they should be adjusted so that the washing machine is level. This will minimize vibrations and noise during operation.

1. Check if the legs are closely attached to the cabinet. If not, please turn them to their original positions tighten the nuts.
2. Loosen the lock nut and turn the feet until they closely contact the floor.
3. Adjust the legs and lock them with a spanner, make sure the machine is steady.

Connecting water inlet hose

Connect the inlet pipe as indicated.

1) Connect the straight end of the hose to the cold water outlet at the installation location. The outlet must be fitted with a ¾” threaded connection. Ensure it is tightened adequately so that it does not leak.
2) Connect the curved end of the hose to the water inlet valve located at the rear right hand top corner of the machine. Ensure the connection is tightened adequately so that it will not leak.

3) Make sure there are no kinks or bends in the hose.

4) Turn on the tap and check that there are no leaks from either connection.

NOTE:
Your Washing Machine must only be connected to your water supply using the supplied new fill hose. Old hoses must not be reused.

Transit Hole Plugs

Hole plugs can be used to plug up the holes at the back of the machine after the transit bolts have been removed.
Positioning the Water Drainage Hose

The drain hose is located on the rear of the machine.

- The drainage outlet must be located between 60 and 100 cm in height from the floor.
- Connect the drain hose to the drainage outlet.
- Ensure the hose is not kinked or bent.

Connecting to the branch drain pipe of the basin / sink

Position the outlet hose properly to ensure there is no water leakage.

- When installing the outlet hose over the sink, ensure that it is tightly bound to the sink and that the end is not underwater.

- If the outlet hose is too long, do not force it into the washing machine, as this will cause abnormal noises and damage to the hose.

Do not attempt to lengthen the drain hose.
Electrical Connection

IMPORTANT – This is a Class I Electrical Product. It requires an Earth connection.

- Connect the appliance to a power socket that is correctly installed and properly earthed.
- Make sure that the voltage of the power supply is the same as that indicated on the machine's rating label.
- Do not use a multi-purpose plug or socket as an extension cord.
- Do not connect or remove the plug with wet hands.
- When connecting and removing the plug, hold the plug tightly. Do not use excessive force to remove the power cord.
- If the power cord is damaged, it must be replaced by a qualified electrician to avoid hazard.

⚠️ WARNING

The machine must be earthed properly.
If a short circuit occurs, earthing can reduce the risk of electrical shock.

DO NOT DISASSEMBLE THIS APPLIANCE. TOUCHING SOME OF THE INTERNAL COMPONENTS CAN BE EXTREMELY HAZARDOUS.
Product Overview

Accessories

- Transits hole covers x 4
- Cold Water supply hose
- Instruction Manual
Control Panel

1. **Programme dial**
   Available programmes according to laundry type.

2. **Prewash**
   Laundry will get an extra wash before the main wash.

3. **Extra rinse**
   Laundry will undergo extra rinse once after selected.

4. **No Spin**
   The spin function is disabled for this cycle.

5. **Start/Pause**
   Press to start or pause the cycle.

6. **OFF**
   Turn to this position to turn off the washing machine.
Preparation

Preparing Laundry

Please read these operating instructions carefully to avoid damaging the washing machine or your clothing.

1. Follow the instructions given in the care labels on the clothing.
   Separate your laundry according to type (cotton, synthetic, sensitive, wool etc.), washing temperature (cold, 30°, 40°, 60°, 90°) and the degree of dirtiness (slightly stained, stained, highly stained).

2. Never wash coloured and white laundry together.
   Dark textiles may contain excess dye and should be washed separately several times.

3. Ensure that there are no metallic materials on your laundry or in the pockets; if so, remove them.

   CAUTION: Any malfunctions which occur due to foreign materials damaging your machine are not covered by the warranty.

4. Close zips and fasten any hooks and eyes.

5. Remove the metallic or plastic hooks of curtains or place them in a washing net or bag.

6. Reverse textiles such as pants, knitwear, t-shirts and sweat shirts.

7. Wash socks, handkerchiefs and other small items in a washing net.

Check the label  Take all items out of the pockets  Knot long strips, close zips and buttons
Check colourfastness before washing

Use a white towel to apply a small amount of liquid detergent to an unseen section of clothing. If the clothing stains the towel, it is not colourfast.

Please wash scarves and other non-colourfast clothes separately.

To maximise the effectiveness of washing, apply liquid detergent to stains on sleeves, collars and pockets and rub gently with a brush before washing.

Please take washed clothes out of the machine in a timely manner, as laundry which is left in the machine for a long time may smell and become mouldy.

It is recommended that brassieres are washed inside a pillowcase with their zips or buttons sealed to ensure that their internal steel wires do not damage the washing-machine drum.

Particularly delicate textiles (such as lace curtains and jackets) and small articles (such as short socks, handkerchiefs and ties) should be put into a string bag for washing.

Heavy single items such as towels, jeans and bulky jackets may cause an imbalance in the motion of the drum.
It is recommended that two or more such items are washed together to ensure that draining occurs smoothly.

**Clean any dust, soil and pet hair from clothes before washing**

**Ensure that babies’ skin is protected**
Baby articles (clothes, towels and other fabrics) should be washed separately. Rinsing time should be increased to ensure thorough rinsing and cleaning.

**Do not exceed the maximum load! See the washing programme table for the maximum load for the programme you require.**

**Adding Detergent and Softener**

- Prewash detergent
- Main wash detergent
- Softener

- Add detergent into the appropriate dispenser
- Apply softener before you start the washing cycle
- Apply detergent and softener according to the washing amount, soiling level, the water hardness in your area and the manufacturers instructions of these products.
- For slightly dirty clothes, put a small amount of detergent into compartment II of the drawer.
• For excessively dirty clothes, put ¼ of the detergent to be used into compartment I of the drawer and the remaining amount into compartment II.
• Do not use the washing machine when the detergent drawer is removed. It may cause a water leak or it may not work normally.
• If you forget to add detergent, you can drain the washing machine by running a drain only programme. Then you can add detergent and start the programme again. Detergent only reaches the drum when water flushes through the detergent drawer.
• To prevent powder detergent staying in the drawer, dry the inside of the drawer with a cloth. Make sure the powder isn’t lumpy when you add it into the drawer.
• If the rinse cycle isn’t removing all the detergent from your wash, use less detergent.
• Softener should not exceed the MAX level in the compartment.
• Wash out unused softener with a splash of water or a damp cloth after the programme has finished.
• You can use liquid detergents in all programmes.

Dilute viscous fabric softener and fabric conditioner with water to prevent blockage of the overflow. Maximum level is 40ml.
Operation

Before First Use

Before washing your clothes for the first time, run a full wash programme first:

1. Connect the machine to the mains power supply and the water supply.
2. Put a small amount of detergent into the detergent drawer. Close the drawer.
3. Select DRUM CLEAN programme.
4. Press the START/PAUSE button.

Standard Washing

1. Pull the door handle and put the laundry in the drum. (Refer to Preparation to sort your laundry before it goes into the drum.) Make sure no washing gets caught in the door.
2. Close the door.
3. Add the desired amount of detergent and softener to the detergent drawer and close.
4. Select a wash programme.
5. Select any extra options if required.
6. Press the START/PAUSE button to start the washing.
7. The washing machine will beep when the programme has completed.

If the door is locked and you switched the washing machine off and then on - or if there’s a power cut - it will stay locked for 1 minute.

Removing Washing (Once programme is finished)

- Once the washing machine beeps the door will remain closed for 1 minute before unlocking.
- Open the washing machine door and remove your washing.
- Remove any foreign objects to avoid risk of rusting.
- Leave the door and detergent drawer open so that residual water can evaporate.
Other Functions

Prewash

The Prewash function will start an extra wash before the main cycle. You need to add detergent in compartment 1 of the drawer when selected.

Extra Rinse

The laundry will undergo an extra rinse once selected.

No Spin

No Spin cycle will be done when activated.

Acoustic Signal On/Off

Chose the Programme, press the Prewash button for 3 seconds and the buzzer is mute. To reactive the buzzer function, press the button again for 3 seconds. The setting will be kept until the next reset.

After Muting the buzzer function, the sounds will not be activated any more.

Child lock

This function locks function buttons to prevent settings being changed or interrupted by children. Press and hold both the Extra rinse and No spin buttons for 3 seconds to activate the Child Lock during a washing cycle. To release Child Lock during the cycle, hold the same buttons down once more for around 3 seconds.
Programmes

Programmes are available according to the laundry type.

<table>
<thead>
<tr>
<th>Programmes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cotton</td>
<td>Hard-wearing textiles, heat-resistant textiles made of cotton or linen.</td>
</tr>
<tr>
<td>Cotton Intensive</td>
<td>Increased washing time over the standard cotton wash</td>
</tr>
<tr>
<td>Synthetic</td>
<td>Wash synthetic articles, for example: shirts, coats, bedding. While washing the knitted textile, detergent quantity should be reduced due to the loose string construction which easily forms bubbles.</td>
</tr>
<tr>
<td>Quick Wash</td>
<td>It is suitable for washing few and not very dirty clothes quickly.</td>
</tr>
<tr>
<td>Delicate</td>
<td>For delicate, washable textiles, e.g., made of silk, satin, synthetic fibres or blended fabrics.</td>
</tr>
<tr>
<td>End in</td>
<td>The function can be set with this programme, the total time including washing time and delaying time is 3h, 6h or 9h.</td>
</tr>
<tr>
<td>Rinse &amp; Spin</td>
<td>Extra rinse with spin.</td>
</tr>
<tr>
<td>Spin Only</td>
<td>Extra Spin</td>
</tr>
<tr>
<td>Drain Only</td>
<td>Drain off the water</td>
</tr>
<tr>
<td>ECO 40 - 60</td>
<td>Washing brightly coloured clothes, it can protect the colours better. Default 40°C, not selectable, suitable for laundry washing at about 40°C-60°C.</td>
</tr>
<tr>
<td>Drum Clean</td>
<td>90 °C high temperature sterilization. When this procedure is performed, the clothes or other washing cannot be added. When proper amount of chlorine bleaching agent is put in, the barrel cleaning effect will be better.</td>
</tr>
<tr>
<td>Cold Wash</td>
<td>Cold water wash</td>
</tr>
</tbody>
</table>
## Washing Programme Table

### 6kg – HW1216

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load (kg)</th>
<th>Detergent Box</th>
<th>Default Temp. (°C)</th>
<th>Default Time (Hour)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>I</td>
<td>II</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Synthetic</td>
<td>3</td>
<td>●</td>
<td></td>
<td>Cold</td>
</tr>
<tr>
<td>Synthetic 40°C</td>
<td>3</td>
<td>●</td>
<td></td>
<td>40</td>
</tr>
<tr>
<td>Cold Wash</td>
<td>6</td>
<td>●</td>
<td></td>
<td>Cold</td>
</tr>
<tr>
<td>Cold Wash 20 °C</td>
<td>6</td>
<td>●</td>
<td></td>
<td>20</td>
</tr>
<tr>
<td>Cotton 30 °C</td>
<td>6</td>
<td>●</td>
<td></td>
<td>30</td>
</tr>
<tr>
<td>Cotton 40 °C</td>
<td>6</td>
<td>●</td>
<td></td>
<td>40</td>
</tr>
<tr>
<td>Cotton 60 °C</td>
<td>6</td>
<td>●</td>
<td></td>
<td>60</td>
</tr>
<tr>
<td>Cotton 90 °C</td>
<td>6</td>
<td>●</td>
<td></td>
<td>90</td>
</tr>
<tr>
<td>Eco 40-60 °C</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>60</td>
</tr>
<tr>
<td>Cotton Int 40 °C</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>60</td>
</tr>
<tr>
<td>Cotton Int 60 °C</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>60</td>
</tr>
<tr>
<td>Drum Clean</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>90</td>
</tr>
<tr>
<td>Spin Only</td>
<td>6</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Drain Only</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Rinse &amp; Spin</td>
<td>6</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Delicate 30 °C</td>
<td>2.5</td>
<td>-</td>
<td>●</td>
<td>30</td>
</tr>
<tr>
<td>Delicate</td>
<td>2.5</td>
<td>-</td>
<td>●</td>
<td>Cold</td>
</tr>
<tr>
<td>Ends in 9H</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>40</td>
</tr>
<tr>
<td>Ends in 6H</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>40</td>
</tr>
<tr>
<td>Ends in 3H</td>
<td>6</td>
<td>-</td>
<td>●</td>
<td>40</td>
</tr>
<tr>
<td>Daily Wash 45’</td>
<td>2</td>
<td>-</td>
<td>●</td>
<td>30</td>
</tr>
<tr>
<td>Daily Wash 30’</td>
<td>2</td>
<td>-</td>
<td>●</td>
<td>20</td>
</tr>
<tr>
<td>Daily Wash 15’</td>
<td>2</td>
<td>-</td>
<td>●</td>
<td>Cold</td>
</tr>
</tbody>
</table>

- ● Required
- O Optional
- - Not Required
Programmes
6kg – HW1216

<table>
<thead>
<tr>
<th>Cycle</th>
<th>Nominal capacity in kg</th>
<th>Cycle Duration in h:min</th>
<th>Energy consumption in kWh/cycles</th>
<th>Water consumption in L/cycle</th>
<th>Highest washing temperature °C</th>
<th>Residual moisture in % / spin speed in rpm 2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold Wash 20 °C</td>
<td>3</td>
<td>1:01</td>
<td>0.207</td>
<td>37</td>
<td>20</td>
<td>60°C/ 1200</td>
</tr>
<tr>
<td>Cotton 60 °C</td>
<td>6</td>
<td>2:45</td>
<td>1.280</td>
<td>58</td>
<td>60</td>
<td>60°C/ 1200</td>
</tr>
<tr>
<td>Synthetic</td>
<td>3</td>
<td>2:20</td>
<td>0.327</td>
<td>55</td>
<td>Cold</td>
<td>60°C/ 1200</td>
</tr>
<tr>
<td>Quick Wash</td>
<td>2</td>
<td>0:15</td>
<td>0.035</td>
<td>32</td>
<td>Cold</td>
<td>75°C/ 800</td>
</tr>
<tr>
<td>Cotton Int 40 °C</td>
<td>6</td>
<td>3:48</td>
<td>1.029</td>
<td>58</td>
<td>40</td>
<td>60°C/ 1200</td>
</tr>
<tr>
<td>ECO 40-60 3</td>
<td>6</td>
<td>3:18</td>
<td>0.862</td>
<td>54</td>
<td>40</td>
<td>62°C/ 1200</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>2:36</td>
<td>0.523</td>
<td>38.5</td>
<td>34</td>
<td>62°C/ 1200</td>
</tr>
<tr>
<td></td>
<td>1.5</td>
<td>2:36</td>
<td>0.389</td>
<td>30</td>
<td>28</td>
<td>62°C/ 1200</td>
</tr>
</tbody>
</table>

- The above data is for reference only, and the data may change due to the different actual use conditions.
- The values given for the programmes other than the ECO 40-60 programme are indicative only.
- The New EU energy efficiency class is D.

Energy test program: ECO 40-60. Speed: the highest; other as default
Half load for 6 kg: 3kg
Quarter load for 6kg: 1.5kg
## Washing Programme Table
7kg – HW1217

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load (kg)</th>
<th>Detergent Box</th>
<th>Default Temp. (°C)</th>
<th>Default Time (Hour)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Synthetic</td>
<td>3.5</td>
<td>● ● ○</td>
<td>Cold</td>
<td>2:20</td>
</tr>
<tr>
<td>Synthetic 40°C</td>
<td>3.5</td>
<td>● ● ○</td>
<td>40</td>
<td>2:20</td>
</tr>
<tr>
<td>Cold Wash</td>
<td>7</td>
<td>● ● ○</td>
<td>Cold</td>
<td>1:00</td>
</tr>
<tr>
<td>Cold Wash 20 °C</td>
<td>7</td>
<td>● ● ○</td>
<td>20</td>
<td>1:01</td>
</tr>
<tr>
<td>Cotton 30°C</td>
<td>7</td>
<td>● ● ○</td>
<td>30</td>
<td>2:40</td>
</tr>
<tr>
<td>Cotton 40°C</td>
<td>7</td>
<td>● ● ○</td>
<td>40</td>
<td>2:40</td>
</tr>
<tr>
<td>Cotton 60°C</td>
<td>7</td>
<td>● ● ○</td>
<td>60</td>
<td>2:45</td>
</tr>
<tr>
<td>Cotton 90°C</td>
<td>7</td>
<td>● ● ○</td>
<td>90</td>
<td>2:50</td>
</tr>
<tr>
<td>Eco 40-60°C</td>
<td>7</td>
<td>- ● ○</td>
<td>60</td>
<td>3:28</td>
</tr>
<tr>
<td>Cotton Int 40°C</td>
<td>7</td>
<td>- ● ○</td>
<td>60</td>
<td>3:48</td>
</tr>
<tr>
<td>Cotton Int 60°C</td>
<td>7</td>
<td>- ● ○</td>
<td>60</td>
<td>3:53</td>
</tr>
<tr>
<td>Drum Clean</td>
<td>-</td>
<td>- - -</td>
<td>90</td>
<td>1:18</td>
</tr>
<tr>
<td>Spin Only</td>
<td>7</td>
<td>- - -</td>
<td>-</td>
<td>0:12</td>
</tr>
<tr>
<td>Drain Only</td>
<td>-</td>
<td>- - -</td>
<td>-</td>
<td>0:01</td>
</tr>
<tr>
<td>Rinse &amp; Spin</td>
<td>7</td>
<td>- - ○</td>
<td>-</td>
<td>0:20</td>
</tr>
<tr>
<td>Delicate 30°C</td>
<td>2.5</td>
<td>- ● ○</td>
<td>30</td>
<td>0:50</td>
</tr>
<tr>
<td>Delicate</td>
<td>2.5</td>
<td>- ● ○</td>
<td>Cold</td>
<td>0:48</td>
</tr>
<tr>
<td>Ends in 9H</td>
<td>6</td>
<td>- ● ○</td>
<td>40</td>
<td>0:59</td>
</tr>
<tr>
<td>Ends in 6H</td>
<td>6</td>
<td>- ● ○</td>
<td>40</td>
<td>0:59</td>
</tr>
<tr>
<td>Ends in 3H</td>
<td>6</td>
<td>- ● ○</td>
<td>40</td>
<td>0:59</td>
</tr>
<tr>
<td>Daily Wash 45’</td>
<td>2</td>
<td>- ● ○</td>
<td>30</td>
<td>0:45</td>
</tr>
<tr>
<td>Daily Wash 30’</td>
<td>2</td>
<td>- ● ○</td>
<td>20</td>
<td>0:30</td>
</tr>
<tr>
<td>Daily Wash 15’</td>
<td>2</td>
<td>- ● ○</td>
<td>Cold</td>
<td>0:15</td>
</tr>
</tbody>
</table>

● Required  ○ Optional - Not Required
# Programmes

## 7kg – HW1217

<table>
<thead>
<tr>
<th>Cycle</th>
<th>Nominal capacity in kg</th>
<th>Cycle Duration in h:min</th>
<th>Energy consumption in kWh/cycles</th>
<th>Water consumption in L/cycle</th>
<th>Highest washing temperature °C</th>
<th>Residual moisture in % / spin speed in rpm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold Wash 20 °C</td>
<td>3.5</td>
<td>1:01</td>
<td>0.213</td>
<td>41</td>
<td>20</td>
<td>60/1200</td>
</tr>
<tr>
<td>Cotton 60 °C</td>
<td>7</td>
<td>2:45</td>
<td>1.385</td>
<td>65</td>
<td>60</td>
<td>60/1200</td>
</tr>
<tr>
<td>Synthetic</td>
<td>3.5</td>
<td>2:20</td>
<td>0.327</td>
<td>60</td>
<td>Cold</td>
<td>60/1200</td>
</tr>
<tr>
<td>Quick Wash</td>
<td>2</td>
<td>0:15</td>
<td>0.035</td>
<td>32</td>
<td>Cold</td>
<td>75/800</td>
</tr>
<tr>
<td>Cotton Int 40 °C</td>
<td>7</td>
<td>3:48</td>
<td>1.088</td>
<td>65</td>
<td>40</td>
<td>60/1200</td>
</tr>
<tr>
<td>ECO 40-60 3</td>
<td>7</td>
<td>3:28</td>
<td>0.940</td>
<td>55.3</td>
<td>39</td>
<td>62/1200</td>
</tr>
<tr>
<td></td>
<td>3.5</td>
<td>2:42</td>
<td>0.590</td>
<td>41.5</td>
<td>35</td>
<td>62/1200</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>2:42</td>
<td>0.435</td>
<td>35.6</td>
<td>30</td>
<td>62/1200</td>
</tr>
</tbody>
</table>

- The above data is for reference only, and the data may change due to the different actual use conditions.
- The values given for the programmes other that the ECO 40- 60 programme are indicative only.
- The New EU energy efficiency class is D.

Energy test program: ECO 40-60. Speed: the highest; other as default
Half load for 7kg: 3.5kg
Quarter load for 7kg: 2kg
1. The highest temperature reached by the laundry in the wash cycle for at least 5 minutes.

2. Residual moisture after the wash cycle in the water content percent and the spin speed at which this was achieved.

3. The ECO 40-60 programme can clean normally soiled cotton laundry declared to be washable at 40 or 60, together in the same cycle. This programme is used to access the compliance with the regulation (EU) 2019/2013.

The Most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

Loading the household washing machine up to the capacity indicated for the respective programmes will contribute to energy and water savings.

Noise and remaining moisture content are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and lower the remaining moisture content.
Maintenance

⚠️ Never clean the appliance body or plastic parts using solvents or harsh, abrasive detergents (e.g. washing powders or creams)! Use mild liquid detergents and soft cloths only. Do not use sponges.

Cleaning the Exterior of the Washing Machine

Proper maintenance on the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use the wet cloth to wipe it off immediately. No sharp items shall be used.

⚠️ Cleaning the exterior with Formic acid and its diluted solvents or equivalent is not advised, such as alcohol, solvents or chemical products, etc.

Cleaning the Drum

Any rusts left inside the drum by metal articles should be removed immediately with chlorine-free detergents. Never use steel wool.

⚠️ Don’t put laundry in the washing machine during the drum cleaning cycle.

Cleaning the Door seal and Glass

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leaks. Remove any coins, buttons and other objects from the seal after each wash.
Clean the Detergent Drawer

1. Press down the arrow location on softener cover inside the dispenser drawer.
2. Lift the clip up and take out softener cover and wash all grooves in the drawer with water.
3. Clean the inside of the recess with an old toothbrush or bottle cleaner.
4. Restore the softener cover and push the drawer into position.

Clean the drain pump filter

⚠️ Be careful not to burn yourself while cleaning the drain filter. Water draining from the filter compartment may be hot after a high temperature wash.

Before cleaning the drain filter, switch off and unplug the washing machine.

1. Open the service panel by prying open with a flat-bladed screwdriver on both sides and the middle. Place a suitable container under the service panel to catch the water.
2. Open the filter by turning counter clockwise. Water may drain out this is normal.
3. Remove any lint and debris before carefully replacing the filter.
4. Turn the filter clockwise to screw back into place. Close the service panel.
# Troubleshooting

The start of the appliance does not work or it stops during operation. First try to find a solution to the problem, if not, contact the service centre.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washing machine does not start</td>
<td></td>
<td>Check that the door is closed tightly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check that the mains plug is fully inserted</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check that the tap is turned on</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the water inlet pipe is not twisted</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the ‘Start/Pause’ button has been pressed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the ‘On/Off’ button has been pressed</td>
</tr>
<tr>
<td>Door cannot be opened</td>
<td>Machine’s safety protection design is working</td>
<td>Disconnect the power</td>
</tr>
<tr>
<td>Water leakage</td>
<td>Check all pipe connections are tight: - inlet pipe / outlet hose</td>
<td>Check and tighten water pipes</td>
</tr>
<tr>
<td></td>
<td>Drain pipe is blocked</td>
<td>Clean outlet hose/ask a specialist to repair it if necessary</td>
</tr>
<tr>
<td>Water overflow from bottom of machine</td>
<td>Inlet pipe is not connected firmly</td>
<td>Re-fasten inlet pipe</td>
</tr>
<tr>
<td></td>
<td>Outlet hose has water leakage</td>
<td>Replace drain hose</td>
</tr>
<tr>
<td>No light in indicator or display</td>
<td>Power is disconnected</td>
<td>Check the power socket is OK</td>
</tr>
<tr>
<td></td>
<td>Problem with power-connector board</td>
<td>Check that the mains plug is fully inserted</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If problem persists, please telephone the helpline for service</td>
</tr>
<tr>
<td>Detergent residue in drawer</td>
<td>Washing powder has dampened and formed hard lumps</td>
<td>Wipe the detergent drawer clean</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Use liquid detergent or special detergent to clean the drum</td>
</tr>
<tr>
<td>Washing effectiveness reduced</td>
<td>Clothes are too dirty</td>
<td>Select an appropriate procedure. Add an appropriate amount of detergent</td>
</tr>
<tr>
<td></td>
<td>Insufficient detergent used</td>
<td>according to the instructions on the detergent pack</td>
</tr>
<tr>
<td>Abnormal noise</td>
<td></td>
<td>Check that transport bolts have been removed</td>
</tr>
<tr>
<td>High levels of vibration</td>
<td></td>
<td>Check that appliance has been installed on a solid, level floor.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check inside the drum for metal articles such as hairpins</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check that legs of washing machine are level</td>
</tr>
</tbody>
</table>
### Flashing Lights and Error Codes

<table>
<thead>
<tr>
<th>Description</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pause/Start</td>
<td>No Spin</td>
<td>Extra Rinse</td>
</tr>
<tr>
<td>Flash Off</td>
<td>Off</td>
<td>Off</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>Off</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>Flash</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>Off</td>
</tr>
</tbody>
</table>

Please try again first, call up service line if there are still troubles

<table>
<thead>
<tr>
<th>Error</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>E10</td>
<td>No water or low water during washing cycle</td>
<td>Check if the water pressure is too low. Straighten the water pipe. Check if the inlet valve filter is blocked</td>
</tr>
<tr>
<td>E12</td>
<td>Water overflow</td>
<td>Restart the washer</td>
</tr>
<tr>
<td>E21</td>
<td>Overtime water draining</td>
<td>Check if the drain hose is blocked</td>
</tr>
<tr>
<td>E30</td>
<td>Door is not closed properly</td>
<td>Restart after the door is closed. Check if the clothes are stuck</td>
</tr>
<tr>
<td>Others</td>
<td>Call up service line if issue continues</td>
<td></td>
</tr>
</tbody>
</table>
## Technical Specification

<table>
<thead>
<tr>
<th>Model</th>
<th>HW1216</th>
<th>HW1217</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated Voltage</td>
<td>220 - 240V ~</td>
<td></td>
</tr>
<tr>
<td>Rated Frequency</td>
<td>50Hz</td>
<td></td>
</tr>
<tr>
<td>Rated Power</td>
<td>2050 W</td>
<td></td>
</tr>
<tr>
<td>Spin Speed</td>
<td>1200</td>
<td></td>
</tr>
<tr>
<td>Dimensions (W<em>D</em>H mm)</td>
<td>595 x 440 x 850</td>
<td></td>
</tr>
<tr>
<td>Washing Weight</td>
<td>55 kg</td>
<td></td>
</tr>
<tr>
<td>Washing Capacity</td>
<td>6 kg</td>
<td>7 kg</td>
</tr>
<tr>
<td>Rated Current</td>
<td>10 A</td>
<td></td>
</tr>
<tr>
<td>Operating Water Pressure</td>
<td>0.05 MPa ~ 1 MPa</td>
<td></td>
</tr>
</tbody>
</table>

Features and specifications are subject to change without prior notice.

5 Wadsworth Road, Perivale, Middlesex, UB6 7JD
Waste Electrical Recycling

This symbol indicates the product is classed as Electrical or Electronic Equipment and should not be disposed of with other household waste.

The Waste Electrical and Electronic (WEEE) Directive has been introduced across the EU:

- To recycle waste electrical products using the best available recovery and recycling techniques in order to minimise the impact on the environment
- To treat any hazardous substances and
- To avoid increasing landfill.

WEEE product should be disposed of by handing it over at a designated collection point. For more information about where you can drop off your waste product for recycling please contact your local authority.
Guarantee

Your Haden product is covered by Guarantee for 24 months from the date of the original purchase. If the product fails within this period due to faulty materials or workmanship, it will be repaired, replaced or refunded at our discretion.

Please ensure you register your product and keep your receipt (proof of purchase) and serial number in a safe place.

You can register your Haden product by calling 01759 487830.

What is covered?

- Electrical and mechanical faults deriving from faulty materials defective components or a manufacturing defect.
- Replacement functional parts.
- Labour costs of an approved Haden engineer.

Your Haden Guarantee covers domestic use at residential addresses and is subject to the following conditions.

Guarantee exclusions:

- Transit / delivery damage or cold weather damage.
- Incorrect installation: Please ensure that your Haden appliance has been correctly and safely connected to mains supplied electricity, gas and water and drainage as appropriate and in accordance with the instruction manual. We recommend that all electric cooking products, washing machines and dishwashers are installed by a qualified plumber / electrical appliance installer.
- Repair of, or interference with, the product by any person not authorised by the manufacturer to carry out service.
- Improper use, abuse, modifications or adjustments.
- Accidental damage.
- Reversal of door or door handles on cooling appliances.
- Repair of replacement of any cosmetic or consumable parts such as bulbs, plugs, fuses, cables, filters and attachments, control knobs, flaps, container lids, handles, glass and wire shelves, rubber hoses, plastic door shelves and any accessories for example Oven baking trays and shelves. These include any parts which have become worn, discoloured or damaged, including damage by incorrect use or cleaning.
- Products with unreadable or removed serial numbers.

To request a service call tel. 01759 487830
Or visit www.appliancesupport.co.uk