

Term two – Teaching, Support and College Services

All teaching is starting online, and will continue this way until at least Friday 22 February...

1. Please attend all sessions as listed on your timetable. Instead of going to the allocated room on your timetable please log on to Microsoft Teams and go to the appropriate module for your activity at the day and time given. We expect that the days and times of teaching activities will remain the same, but please check your timetable regularly to make sure you are aware of the latest information. Here is a short recording that explains [How to join a timetabled teaching session in MS Teams](#).
2. If you are starting with us in January, make sure you download the Welcome to Royal Holloway Welcome App as this has the up-to-date latest induction and enrolment info.
3. There is no need to change your study location and method on *Campus Connect* to access online teaching.
4. Your Schools will let you know the plans for face-to-face teaching (once we have received further information from the UK Government), as well as any assessments due to take place in the next two months. Key information on assessments, including applying for extensions and extenuating circumstances, is available at [assessments](#). Your School will also be able to answer any questions you have about accessing and engaging with your teaching. If you are studying a joint or major/minor degree please check the arrangements for all Schools in which you are taking modules.

For students who are on campus / need to return to campus...

1. We know that some of you have stayed on campus/in the community over Christmas, or have already returned, or need to travel to College in the next few days or weeks...you will find us open and most things will be as they were in term one.
2. Although teaching will not be face-to-face to begin with, and some things cannot open (e.g. the Sports Centre, and some of the SU facilities), other services are available:
 - a. Campus accommodation (catered and self-catered) is not affected; you can find out more about living in halls here at [Hall Life](#)
 - b. The Library is open - you can find opening times on the library [Homepage](#). The Library also provides space to attend online classes, access to PCs and printers, and laptops are available to borrow for use in the Library. Founder's Reading Room continues to be open 24 hours
 - c. Catering continues to be available on campus and the Students' Union shop which also has an online click and collect service, is open
 - d. For students registered with the GP Surgery, this will be open with appointments triaged by phone or e-consult. In line with current NHS guidelines face-to-face appointments only offered when there is a medical or assessment need. Full details listed at [GP Surgery](#)

Campus services continue online, whether you are at home or at College...

1. For all enquires related to your enrolment, your details, assessments etc. the [Student Services Centre](#) is here to help you; international students will find [additional support](#) and on the international student section of the Welcome to Royal Holloway app
2. You'll find support for your studies – whether you are new to university learning or looking to improve your academic skills, everything you need to help you is [online here](#)

3. For help with finding materials, research and referencing, you can visit the [Library's Moodle Page](#), or you can contact the Library for support at library@rhul.ac.uk or on the [Live Chat service](#)
4. The [Careers Service](#) supports employer led events, vacancies, volunteering projects & opportunities, and offers a range of guidance and appointments
5. If you need to contact your Schools Administration Team for advice on your academic studies, please see [School Contact information - Royal Holloway Student Intranet](#)
6. As part of the scheme to help overcome barriers to learning online, laptops continue to be available – applications should be made to the [Financial Wellbeing team](#)

Supporting your Wellbeing – emotional, mental, physical and financial...

1. The full range of [Wellbeing and disability support](#) is accessible with online appointments and virtual drop-in sessions each day, with online resources including:
 - a. [Online resources and learning specially for disability and dyslexia students](#)
 - b. [Guidance on dealing with stress](#)
 - c. [A guided visualisation to support good mental health and wellbeing](#)
 - d. [General Student Advisory and Wellbeing resources](#)
 - e. [Wellbeing on Weekday online workshops](#)
2. While the Sports Centre is closed, there are a range of [online classes and sessions](#) that will help both your physical and mental wellbeing
3. If you are struggling financially please speak to the [Financial Wellbeing team](#) for help

Students studying abroad or on a placement...

1. Students currently studying abroad or undertaking a placement should continue to progress with their studies/placements in line with the guidance from their host institution or employer
2. If you are unable to travel or have any concerns, please speak with your Personal Tutor as soon as possible