The Student Futures Manifesto

The Student Futures Manifesto outlines our six commitments to you, which the College and Students’ Union created together:

- We are committed to helping you get ready for the start of university life – we know it can be daunting, so this is the key information and links to help you get started
- We are committed to helping you navigate the year successfully and become part of our university community
- We are committed to keeping you well physically, emotionally, mentally, and culturally so you can make the most of student life
- We are committed to ensuring you get the most from your learning and are prepared for assessments
- We are committed to getting you ready for life after your Degree.

Discover more about the information and support under each of the commitments.

Get ready for student life

We are committed to helping you get ready for the start of university life – we know it can be daunting, so this is the key information and links to help you get started

These are the steps to ensure you have completed:

- **Enrolment**
- **Fees** and overcoming financial difficulties
- **Visas**
- **Study preparation.**

Finding answers can be easy – help us get back to you quickly by emailing just one address – if is not the right one, we will make sure it gets to the right person. Here are your key email addresses.

Become familiar with your school contact information and web pages which will get you off to a good start.

You’re also a member of the Students’ Union, an organisation which champions your interests and ensures your voice is heard, as well as providing amazing venues and events.
Join the College community

We are committed to helping you navigate the year successfully and become part of our university community. Finding out what happens, when it happens and where you need to be will make things easier from day one – your teaching timetable and campus map will be useful and understand how we measure attendance and engagement. Being part of a community, whether you live on or off campus, brings with it new experiences and responsibilities.

Student life at Royal Holloway is inclusive – we live the principles of equality that were so important to our founders, Thomas Holloway and Elisabeth Jesser Reid. We support our community and we respect each other and we are here for you.

And we are all starting with at least one thing in common – the Big Read a giant book group and you’re part of it! Remember, there is someone, with a name, who you can turn to – your personal tutor... and they will be in touch with you. Contact your school office if you’re struggling to make contact.

Support for your mental health and wellbeing

We are committed to keeping you well physically, emotionally, mentally and culturally so you can make the most of student life. We provide a full range of wellbeing services and you will find all the details here – tell us as soon as possible if there are ways we can support you.

We also offer a variety of proactive sessions and online resources that will support you.

Our campus is a great place to find space as part of supporting your wellbeing. If ever you need help in an emergency this is what you need to do, and when to do it, and if you are worried about a friend, here’s the guidance.

We need you to work with us, to ensure that we can give you the support you need and tell us if you have any concerns – we make sure they are resolved quickly and fairly.

Get the most from your learning

We are committed to ensuring you get the most from your learning and are prepared for assessments. We appreciate that there is a lot to get used to, so here are the most important things you need to check out that will help you be ready for the start of the academic year:

- Take some time to review the study pages and Student Handbooks
- We assess in a variety of ways - and all departments will give you feedback. Understand what you need to do for assessments, extensions and extenuating circumstances
- Access digital resources and find your way around our libraries
- Talk to your peers – Academic Reps are students who represent your academic interests by passing on feedback to lecturers and working with them to improve your education
- Complete your work, ensuring academic integrity – there is plenty of help to answer your Academic Conduct questions
- Find out what you can do to succeed in your studies with CeDAS - Skills Gateway
• Refer to our quick guide to online learning to discover how to access your modules on Moodle, participate in a Teams meeting as well as advice on communicating effectively and appropriately online.

Building towards your future career

We are committed to getting you ready for life after your Degree

• Developing your CVstac - this helps translate the skills you gain in and outside your course into evidence statements for job applications

• Find an experience - you might have the option to take a year out to study abroad or work, and there are many shorter experiences such as working on campus, placements and volunteering, so look at the opportunities

• Meet with our qualified Careers professionals, network with employers and access our part time work and internships board pages to get in-depth help

• As a graduate you will be part of a lifelong alumni community with access to support, mentoring opportunities, alumni events and more. Find out more about what it means to be Royal Holloway alumni here.

Quick Links

Shortcuts to information on services and support

• Assessments and results
• Careers – advice, opportunities and events
• Disability and Neurodiversity - Support with a disability
• Get Help in an emergency
• International advice - Support for international students
• IT - Help and support
• Library
• Living on Campus – Hall Life
• RH Be Heard – Report your concern, resolve your complaint, challenge misconduct
• Student Services Centre
• Students’ Union
• Study abroad opportunities
• Studying at Royal Holloway
• Cost of living – supporting you with the cost of living
• The Skills Gateway - Centre for the Development of Academic Skills (CeDAS)
• Wellbeing – Support & Guidance
• Worried about a friend?