

## Vacation Residence Offer

### What is Vacation Residence?

Residential Services provide accommodation outside of your term time contract. This can be in the form of an extension for a few days after your scheduled check-out date, for the entire vacation period or even an early arrival back on campus before your accommodation contract starts.

### Where is Vacation Residence accommodation?

Summer Vacation Residence is available in George Eliot Hall. All students with accommodation contracts ending on the 8<sup>th</sup> of June are due to check out by 10am. Those who book Vacation Residence are expected to move into George Eliot from 4pm on the 8<sup>th</sup> of June. A luggage storing area will be available in the Noh Theatre for students who would need to wait to check into their Vacation Residence rooms.

### Can I stay in my own room?

**If you currently live in George Eliot**, you may be able to stay in your term-time room, but we cannot guarantee this. We will contact you to confirm whether you can stay in your term-time room before the 5<sup>th</sup> of June.

**If you live in any other Hall**, you will be required to move to a room in George Eliot. This is due to conferencing events taking place over the vacation period.

### How do I apply for Vacation Residence?

Students can apply to stay in Halls over the vacation period by making a 'Vacation Residence' booking online at:

<https://services.royalholloway.ac.uk/BnB/vr24.bnb>

**The maximum booking duration is 29 nights. Therefore, you will need to make additional bookings if you would like to stay longer.**

In the Address box, please add your student ID number and your term-time room address.

Please tick the 'I am booking for myself' box in the Guest Details part of the booking. The same parking regulations apply, so if you normally live on campus and do not hold a parking permit you will not be able to keep your car on campus.

**Please let us know if you have any accessibility requirements or any specific medical needs.**

### When can I apply for Vacation Residence?

Vacation Residence Accommodation will run from the 8<sup>th</sup> of June to the 14<sup>th</sup> of September. The website will be live and open for bookings from Friday the 17<sup>th</sup> of May and the deadline for submitting bookings starting from the 8<sup>th</sup> of June will be Sunday the 2<sup>nd</sup> of June.

### Can I book Vacation Residence later in the Summer?

Yes. You can book at any point up to the 14<sup>th</sup> of September. Please note that all new bookings need to be placed at least 24 hours before the arrival date.

### **My new accommodation contract starts after 14<sup>th</sup> September. Can I stay on campus after this date?**

Yes. Once you have received confirmation of your Halls allocation, please email [VacationResidence@rhul.ac.uk](mailto:VacationResidence@rhul.ac.uk) to let us know you would like to stay on campus. Arrangements will be made for you to move from your Vacation Residence room to your new term-time room.

### **I have a question about Vacation Residence. Who do I contact?**

If you have any questions relating to Vacation Residence, please email [VacationResidence@rhul.ac.uk](mailto:VacationResidence@rhul.ac.uk).

### **I won't be on campus over the Summer break. Can I leave my belongings in my room?**

You can apply to keep your belongings on campus over the Summer vacation period by booking a Vacation Residence room online.

### **How much does Vacation Residence cost?**

£30.00 per night.

### **Can I be allocated a room next to my friends?**

Please include any specific requests in the Booking Notes section. Requests made on the day of arrival will not be considered.

### **Catering**

George Eliot is a self-catered Hall which includes cooking facilities in the kitchen. Please note that during summer the catering outlets on campus will have revised opening hours.

[Outlet opening times - Royal Holloway Student Intranet](#)

### **How do I pay?**

Payment must be made up front when making a booking online.

### **Can I pay by cash?**

The college is now a 'cashless campus' so we cannot take cash payments.

### **How do I extend my booking?**

Use the website to make additional reservations to extend your stay. Please note that all extensions need to be processed 24 hours before the original check out date.

### **Can I cancel my booking?**

Please email [VacationResidence@rhul.ac.uk](mailto:VacationResidence@rhul.ac.uk) to cancel your booking.

### **What will happen to my post over the vacation period?**

Please be aware that no items of post will be returned during the vacation period. However, we do request that you visit your pigeonhole for general mail and the post room to collect recorded items prior to your departure.