

RH100 Panel 1 Report

Date: Thursday 01 December

Panellist Attendance – 78%

Departments in Attendance – Student Engagement and Sport, Estates, Security, Students' Union.

Discussion Topic 1 – Campus Safety

The RH100 panel discussed their current experiences surrounding campus safety and ways in which their experiences could be improved.

Panellists informed the college that...

- The positives of the team who currently support campus safety are that they are present and easily accessible, there are different teams that cover different areas so are wide reaching across campus, and that they are caring.
- Some of the barriers to reporting concerns are that students are worried about incriminating themselves if they make a report and students sometimes find staff unapproachable.
- The most common reasons panellists have contacted campus safety teams are noise complaints and locking themselves out of their rooms.
- Their ideal person to look after campus safety would be someone who is professional and recognisable and representative of the wider student body in terms of gender and ethnicity.

Panellists therefore suggested...

- Providing students with an estimated response time/limit when they report an incident.
- Creating an online system for students to report incidents (and potentially 'unhelpful' members of staff).
- Creating warning system for students reported to campus safety teams (e.g., a strike type system).
- Providing alternative ways for students to report such as text messages.
- More bases on campus for the security team.
- Emergency call buttons and having phones available across campus.

What next?

The campus security teams will review the responses of the RH100 and use them when designing future projects.

Appendix

PART ONE:

- 1) What do you think are the positives of the teams who currently support campus safety?
 - Security and safety are easily accessible
 - On campus presence known
 - Distinctive
 - They care
 - Cover wide spectrum (Halls, library etc.)

- 2) What issues have you or other students reported to teams who support campus safety?
 - First aid and medical emergencies
 - Sexual harassment/assault
 - Noise complaints
 - Lockouts

- 3) What are the barriers to reporting concerns to teams who support campus safety?
 - Worries about incriminating oneself
 - Once you've had or have heard of one bad experience, you are more unlikely to reach out
 - Multiple teams – don't know who to contact and passing responsibilities
 - Unapproachable
 - Wait time

PART TWO:

- 1) What does a great campus safety offer look like to you?
 - Supportive, approachable, diversity, clear consequences
 - Trained pros, well trained, high vis, different depending on situation, flexible look (lockout vs knife crime)
 - Diverse, distinctive , female
 - Approachable to talk to student
 - More campus security 'sites'
 - Reporting system

- 2) Draw your ideal person to look after campus safety and label your picture to provide an explanation.

