

Welcome to Egham and Englefield Green

We want to make sure you settle in and enjoy living in the local community. A message from your Student Wellbeing team.

We all know that coronavirus (Covid-19) has impacted every aspect of our lives and the academic year 2020/21 is going to be different for us all. To keep our community safe we all need to play our part by following the guidelines and respecting our community.

We have gathered together information on your academic experience, student life and how, as a community we can play our part to help ourselves and each other have a safe and successful year on the student intranet on the [2020/21 Information Hub](#).

Our Be a Good Neighbour Guide has lots of information on living in the local community as a student.

With the ever changing situation surrounding coronavirus, all specific information relating to the pandemic can be found on the student intranet to ensure we can keep you up-to-date with the latest information. Please do take the time to read and reflect on the information provided on the student intranet and follow the latest government guidance.

You have a responsibility in playing your part by following local and national guidelines, being safe and protecting yourselves and others in our local community. Please be mindful that your neighbours may be critically extremely vulnerable and shielding, or have caring responsibilities. Any added stress of having neighbours who are not following rules will be unfair.



Your household

Your flat or house is classed as your household and government guidance on households applies.

What to do if you or your housemate has symptoms

If you or a housemate have symptoms of Covid-19 you and your household must self-isolate and get tested. You can find more guidance on the student intranet.

Love your neighbour

When you move in, it is a good idea to let your neighbours know who you are. Use the postcards we have provided.

Be aware of your noise

It is a myth that you can make as much noise as you like until 11pm – there should be no excessive noise at any time and no disruptive noise at night.

Watch your waste

Find out when your rubbish is collected at www.runnymede.gov.uk and find out what you can recycle. Put your bin outside your property on collection day and then move it back on to your property once it has been emptied.

Keeping a car

Drive sensibly, park legally and respectfully and be aware that you shouldn't drive closer to campus and park in the adjoining streets if you live in the local area.

Find out more

Visit our website to find out more about the Student Wellbeing team, including how to be a good neighbour.
royalholloway.ac.uk/wellbeing

Contact us

community@royalholloway.ac.uk



Royal Holloway Wellbeing



@RH_Wellbeing



@RH_Wellbeing

Useful contacts

Campus Security

01784 443063

Surrey Police

101 (non-urgent) / 999 (emergency)

Environmental Health

01932 838383

RBC Recycling

0800 052 0067

Students' Union

01784 276700

su.rhul.ac.uk/advice

advice@su.rhul.ac.uk